



**J O H N C O R D E S**

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Accomplished digital marketer who strives on creating the best user experience by using the latest and most effective data driven technologies. I am dedicated to maximizing the clients needs. I am a conceptual thinker possessing a high work ethic and standards.

## Skills

- Sitecore • HTML • CSS • Bootstrap • Java Script • Java Script Libraries • Agile Methodologies
- JIRA • ABTasty • Google Optimize • Siteimprove • Google Analytics • Google Tag Manager
- Adobe Photoshop • Adobe Illustrator • Adobe InDesign • Adobe Acrobat • Intercom
- Vidyard • Brightcove • Conductor Searchlight • LivePerson • Microsoft Visual Studio • Axure
- Adobe Flash • Final Cut Pro

## Experience

### Senior Web Content Specialist

Marvin, Eagan, MN

March 2019–Present

- I work closely with our DEV team to QA new components in the Sitecore cloud DEV environment
- I look at the step by step requirements in JIRA and test out the component thoroughly to ensure it passes what is necessary to move to the next environment
- In my testing process I create a test page in the Sitecore cloud stage environment that mirrors what is designed by my UX Designer in Figma
- I am a critical part of rebuilding the entire site in the Sitecore cloud
- I provide input in all agile ceremonies and am the primary DEV quality assurance tester
- I am building out blog post pages on the new Sitecore cloud environment while working through my QA responsibilities
- I manage and maintain the current 9.1 Sitecore site
- I manage incoming web update requests from internal business partners that come into a webmaster inbox that I take care of
- I enter tasks into JIRA and manage content editing tasks for myself and my colleague

- I set up meetings and trainings with my developers and content editors to make sure that we are aligned on the new components and page templates
- I create new pages utilizing the Sitecore SXA framework
- I run A/B, multivariate, and personalization tests in ABTasty
- I assist with digital strategy
- I use best practices of agile methodology
- I manage and maintain the Marvin.com website and Sitecore media library
- I train colleagues on how to utilize Sitecore
- I troubleshoot HTML and CSS code and work with my Developers on solutions if we have time for a long term solution, however, if a quick turn solution is needed due to time constraints, I will work on the solution myself

## **Senior Web Administrator**

Stratasys, Eden Prairie, MN

**April 2017–March 2019**

- Managed Intercom live chat for the inside sales team
- Served as a digital marketing liaison for Europe and Asian regional offices
- Created new and engaging web pages for all sites
- Communicated well with a wide variety of colleagues through written and verbal communication
- Utilized agile methodology
- Managed and maintained the digital editorial calendar for various customer campaigns

## **Web Administrator**

Stratasys, Eden Prairie, MN

**April 2012–April 2017**

- Used UX design best practices
- Utilized user-centered design and testing methodologies
- Clearly and effectively communicated design processes to key stakeholders
- Participated in developing user experience needs, goals, and strategies
- Created mock-ups and wireframes using Axure UX software
- Collaborated and communicated closely with various teams and stakeholders
- Orchestrated the product launches for the web
- Managed and coordinated new pages in Sitecore for all Stratasys sites
- Managed and maintained the United States site and 10 International sites
- Trained in new employees and regional employees on our Sitecore CMS and Brightcove
- Updated copy, images and documents for multiple websites within the Stratasys company
- Hand coded HTML markup and created custom CSS styles
- Lead Web Content Manager on the new build of Stratasys.com

## **Freelancer**

KidZibits, Minneapolis, MN

**March 2012–May 2012**

- Consulted with the owner on ways to improve the website
- Restructured the website so it was easier for their creative team to manage

Nudrap Setters, Carver, MN

**September 2011–February 2012**

- Created the Nudrap.com site for a breeder of grouse dogs bred in the George Ryman tradition
- I used the clients photos throughout the site and put a filter over them to make them look old to keep with the traditional look and feel that my client was going for

Boom Island, Minneapolis, MN

**January 2012**

- Assisted the design team with editing and formatting of text and imagery for a large medical packaging project for Mckesson
- Followed highly detailed lock-ups to ensure consistency and accuracy

JC Cabinets LLC, Lakeville, MN

**July 2011–September 2011**

- Redesigned their website to be an extension of their business
- Used a simple backdrop of their shop and used a gallery of photos from some of their finest works to highlight some of the possibilities that are available
- The site is very simple and easy to navigate and reflects the values of the business

## **Production Artist/Label Printer**

Custom HBC Corporation, Waconia, MN

**May 2008–November 2010**

- Pre-flighted customer artwork to produce custom imprints on white or clear labels using a 4 color CMYK thermal transfer label printer

## **Image Specialist**

TNS Media Intelligence / Marx Promotion Intelligence, Edina, MN

**October 2006–May 2008**

- Scanned, color corrected, and saved images into Photoshop as JPEGs for clients
- Worked as a team to compile data per client specifications and requests

## **Inbound Sales Representative**

Northern Tool and Equipment, Burnsville, MN

**November 2003–August 2007**

- Met and exceeded daily, weekly, and monthly inbound sales goals
- Received Team Member of the Month and Top Performer status by selling the most products and incentives

## **Education**

### **Associate of Applied Science in Web Design and Interactive Media**

The Art Institutes International Minnesota, Minneapolis, MN

**March 2011**

### **Bachelor of Fine Arts Degree in Graphic Design**

University of Wisconsin-Stout, Menomonie, WI

**December 2002**